

AGENDA

MEMBER SERVICES COMMITTEE MEETING MARIN COUNTY EMPLOYEES' RETIREMENT ASSOCIATION

Retirement Board Conference Room
One McInnis Parkway, 1st Floor
San Rafael, CA

October 15, 2009 9:00 A.M.

CALL TO ORDER

ROLL CALL

MINUTES

September 3, 2009 Member Services meeting

A. OPEN TIME FOR PUBLIC EXPRESSION

B. OLD BUSINESS

1. Consider and make recommendations to Board regarding member communications on MCERA website, including:
 - a. Minutes of Committee meetings
 - b. Retiree address release authorization form
 - c. Other

2. Consider and make recommendations to Board regarding options for potentially providing assistance to MCREA in distributing its newsletter
 - a. Consider input from MCREA representatives, MCERA staff, MCERA Communications Committee, and others

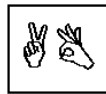
3. Consider MCERA current organization chart (with staffing of filled positions and identification of unfilled positions) and make recommendations to Board regarding levels of service provided to MCERA members and long-term plan re same

4. Consider and make recommendations to Board regarding options for seeking member feedback regarding MCERA services

C. NEW BUSINESS

1. Consider and make recommendations to Board regarding communication to membership, and/or portions of members most directly impacted by a potential Board decision, on Board agenda items
2. Review administrative issues regarding cessation of retirement contributions by employees with 30 years of creditable service
3. Discuss agenda topics for next meeting

Note: Items designated for information are appropriate for Committee action if the Committee wishes to take action.



Late agenda material can be inspected in the Retirement office between the hours of 8:00 a.m. and 5:00 p.m. The Retirement office is located at One McInnis Parkway, San Rafael, CA.

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Copies of documents used in this meeting are available in accessible formats upon written request. The agenda is available on the Internet at <http://www.mcera.org>.