

## AGENDA

### MEMBER SERVICES COMMITTEE MEETING MARIN COUNTY EMPLOYEES' RETIREMENT ASSOCIATION

Retirement Board Conference Room  
One McInnis Parkway, 1<sup>st</sup> Floor  
San Rafael, CA

July 21, 2009 2:00 P.M.

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#### CALL TO ORDER

#### ROLL CALL

##### A. OLD BUSINESS

None

##### B. NEW BUSINESS

1. Committee Organization and Procedures  
Discuss charter, meeting schedule, procedures, etc.
2. Review of FY08-09 Grand Jury Report Findings  
Discuss aspects of the report related to member services and proposed responses
3. Proposed Member Communication Enhancements  
Administrator's report on proposed enhancements to member communications

##### C. OPEN TIME FOR PUBLIC EXPRESSION



Late agenda material can be inspected in the Retirement office between the hours of 8:00 a.m. and 5:00 p.m. The Retirement office is located at One McInnis Parkway, San Rafael, CA.

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