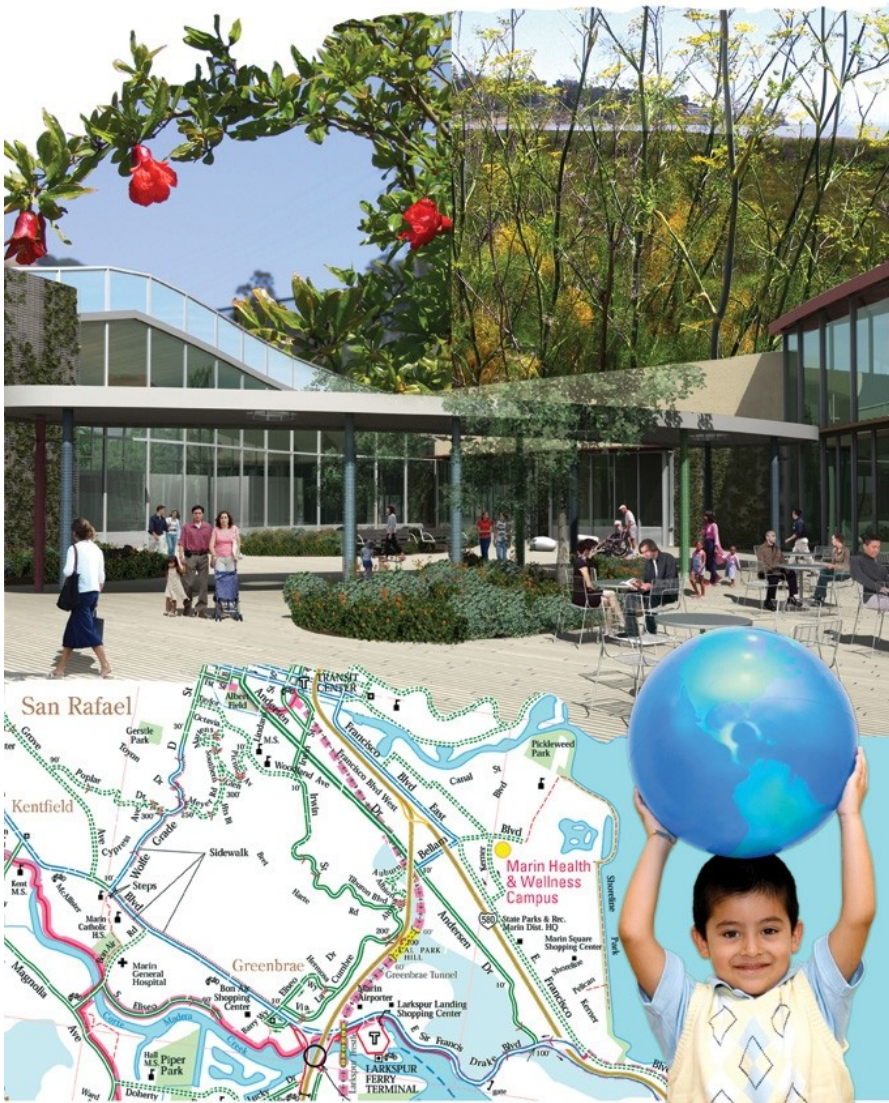


# Marin County

*Department of Health and  
Human Services*



## Resource Guide



# WELCOME

This guide provides information on the direct client services Marin County, Department of Health and Human Services provides. Some resources are for all residents, such as the Marin Employment Connection, while others are primarily available to low income residents such as health insurance and supplemental nutrition programs. Other services are available for certain target populations, such as children, older adults, or people with disabilities. In addition to the services in this guide, there are many services provided in the community by local non-profit organizations, community-based organizations, and other government agencies.

If you or someone you know is having trouble locating a service or needs help, you can call toll free the 211 information and referral line, 24 hours a day.

Additionally, the Department coordinates and administers a variety of state, federal, and local programs and initiatives and works collaboratively with communities through networks, coalitions, and organizations. Our mission is to promote and protect the health, well-being, self-sufficiency, and safety of all people in Marin County.

Thank you for utilizing the Marin County, Department of Health and Human Services Resource Guide.

For additional information, please visit our website at [www.marinhhs.org](http://www.marinhhs.org).

This publication can be made available in Braille, large print, computer compact disks, and audio tape cassette. Requests should be made to: Health and Human Services Administration, County of Marin. Voice: (415) 473-2624, CA Relay Service—Dial 711. TTY: (415) 473-3344.

**Language Translation Services:** Spanish, Chinese, Tagalog, Vietnamese, and additional language interpretative services are available upon request.



# TABLE OF CONTENTS

|   |           |
|---|-----------|
| <b>Physical and Mental Health Resources</b>                 | <b>6</b>  |
| <b>Alcohol, Other Drugs and Tobacco Services</b>            | <b>7</b>  |
| <u>Alcohol and Other Drug Treatment Programs</u>            | 8         |
| <u>Therapeutic Courts Program</u>                           | 9         |
| <u>Tobacco Cessation Program</u>                            | 10        |
| <b>Health Insurance and Access</b>                          | <b>11</b> |
| <u>Children’s Health Initiative (CHI)</u>                   | 12        |
| <u>County Medical Services Program (CMSP)</u>               | 13        |
| <u>Medi-Cal</u>   | 14        |
| <b>Health Services</b>                                      | <b>15</b> |
| <u>California Children’s Services (CCS)</u>                 | 16        |
| <u>Care Coordination at Home</u>                            | 17        |
| <u>Child Health and Disability Prevention (CHDP)</u>        | 18        |
| <u>Childhood Lead Poisoning Prevention</u>                  | 19        |
| <u>Communicable Disease Team</u>                            | 20        |
| <u>Dental Clinic</u>  | 21        |
| Health and Human Services (H&HS) Clinics                    | 22-25     |
| <u>HIV Clinic</u>   | 22        |
| <u>Immunization Clinic</u>                                  | 23        |
| <u>Sexually Transmitted Disease (STD) Clinic</u>            | 24        |
| <u>Tuberculosis (TB) Testing &amp; Clinic</u>               | 25        |
| <u>Public Health Lab (Tick &amp; Spider ID and Testing)</u> | 26        |

# TABLE OF CONTENTS

## Physical and Mental Health Resources (Cont.)

### **Mental Health Services** 27

*Adult Continuing Care and Case Management*

Adult Medication Clinics 28

Helping Older People Excel (HOPE) Program and  
Senior Peer Counseling 29

Odyssey Team (Homeless Outreach) 30

Psychiatric Emergency Services (PES) 31

Support and Treatment After Release (STAR) 32

Marin Mental Health Plan 33

West Marin Multi-Services Center 34

Youth and Family Services 35

### **Individual and Family Support Resources** 36

#### **Children and Family Services** 37

Adoptions 38

Children and Family Services (Protective Services) 39

Foster Care 40

#### **Economic Assistance** 41

CalWORKs 42

General Assistance 43

West Marin Multi-Services Center see page 34

#### **Emergency Services** 44

Adult Protective Services (Suspected Elder Abuse) 45

Child Protective Services (Suspected Child Abuse) 46

Emergency Medical Services 47

Psychiatric Emergency Services (24 Hours) see page 31

# TABLE OF CONTENTS

## Individual and Family Support Resources (Cont.)

|   |             |
|---|-------------|
| <b>Employment Services</b>                          | <b>48</b>   |
| <u>Employment and Training</u>                      | 49          |
| <u>Marin Employment Connection (MEC)</u>            | 50          |
| <b>Food and Nutrition Programs</b>                  | <b>51</b>   |
| <u>CalFRESH (Food Stamps/SNAP)</u>                  | 52          |
| <u>Nutrition Wellness Program</u>                   | 53          |
| <u>Women, Infants, and Children (WIC)</u>           | 54          |
| <b>Official Public Records</b>                      | <b>55</b>   |
| <u>Medical Marijuana Identification Cards</u>       | 56          |
| <u>Vital Statistics (Recent Birth Certificates)</u> | 57          |
| <u>Vital Statistics (Recent Death Certificates)</u> | 58          |
| <b>Older Adults and People with Disabilities</b>    | <b>59</b>   |
| <u>HOPE Program and Senior Peer Counseling</u>      | see page 29 |
| <u>In-Home Support Services (IHSS)</u>              | 60          |
| <u>Information and Referral (INR)</u>               | 61          |
| <u>Long Term Care Ombudsman</u>                     | 62          |
| <u>Project Independence (Post-Hospital Program)</u> | 63          |
| <u>Public Guardian</u>                              | 64          |
| <u>Report Suspected Elder/Dependent Adult Abuse</u> | see page 45 |
| <b>Transportation Services</b>                      | <b>65</b>   |
| <u>Free Shuttle Service (limited stops)</u>         | 66          |
| <b>Veteran's Services</b>                           | <b>67</b>   |
| <u>Veteran's Services Program</u>                   | 68          |

## Physical and Mental Health Resources:

- Alcohol, Other Drug and Tobacco Programs
- Health Insurance and Access
- Health Services
- Mental Health Services



# Alcohol, Other Drug and Tobacco Programs:

## Alcohol and Other Drug Treatment Programs (AOD)

The Division of Alcohol, Drug and Tobacco Programs (ADTP) serves as an administrative office that contracts the majority of its federal, state and local funds to community-based, non-profit organizations. ADTP is responsible for ensuring Contractor's compliance in accordance with applicable federal, state and local laws, statutes, rules, regulations, guidelines and ordinances. Both informal and formal monitoring of contract objectives and use of funds are performed as well as technical assistance in program planning and implementation.

Treatment programs in Marin offer services ranging from Driving Under the Influence (DUI) programs, screening and assessment, detoxification, individual/family counseling, adolescent services, outpatient, intensive outpatient, residential (short/long term), perinatal services, medication assisted therapies, and narcotic replacement therapies. These services are delivered through social, medical, detoxification, and therapeutic community settings and provide Marin County with one of the most comprehensive treatment networks per capita in the State of California.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Alcohol and Other Drug Treatment Programs</a>   |
| <b>Physical Address</b>    | 10 North San Pedro Road, Suite 1015, San Rafael, CA 94903<br>( <a href="#">Click Here</a> )             |
| <b>Phone</b>               | 415-473-3030  |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 4:00 pm  |
| <b>Eligibility</b>         | None  |
| <b>Application Process</b> | Assessments are conducted at the “Recovery Connections Center” provided by Bay Area Community Resources |
| <b>Fees</b>                | Sliding Scale (some funding available for uninsured)  |
| <b>Forms</b>               | None, Apply by phone  |

**Note:** Bay Area Community Resources Website: <https://www.bacr.org> Phone: 415-755-2308

## Therapeutic Court Program

Adult Drug Court is an intensive court-supervised program, which offers highly structured outpatient treatment alternatives to certain non-violent offenders. This **voluntary** program is offered to defendants after they plead guilty in court. Participation in Adult Drug Court requires defendants to make regular court appearances before a judicial officer, who works with a team comprised of attorneys and drug treatment professionals. This court program is designed to give offenders an opportunity to take responsibility for their actions and change their lives.

|                         |  |
|-------------------------|--|
| <b>Website</b>          | <a href="#">Therapeutic Court Programs</a>   |
| <b>Physical Address</b> | 10 North San Pedro Road, Suite 1015,<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>            | 415-473-6403   |
| <b>Hours</b>            | Monday – Friday, 8:00 am – 4:30 pm   |
| <b>Eligibility</b>      | Eligible legal offense—TBD by Marin County District Attorney                                   |
| <b>Fees</b>             | \$1,040  |
| <b>Forms</b>            | See link to brochure below.  |

**Note:** For a description of the program, how the program works, and what is required of participants, please [click here](#) to see the Adult Drug Court participant brochure.

## Tobacco Cessation Programs

Administrative office provides technical assistance to and contracts with community based organizations for tobacco prevention and cessation services. These services are designed to impact countywide smoking prevalence by decreasing illegal tobacco sales to minors. Steps include conducting countywide undercover decoy operations, providing merchant education, issuing citations to violating retailers and convening a countywide Tobacco Access Enforcement Task Force. Furthermore, additional measures include increasing countywide smoking cessation services, with a special emphasis on underserved populations, and increasing the capacity of the health, behavioral health and social service agencies to identify, intervene and/or refer tobacco users in Marin County.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">Tobacco Prevention and Cessation</a>   |
| <b>Physical Address</b>    | 10 North San Pedro Road, Suite 1015,<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> )   |
| <b>Phone</b>               | 415-473-3020   |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 4:30 pm   |
| <b>Eligibility</b>         | Smokers and other tobacco users  |
| <b>Application Process</b> | Call the Bay Area Community Resources at 415-755-2399 to sign up for classes or to find out more |
| <b>Fees</b>                | None   |
| <b>Forms</b>               | None, Apply by phone (No drop-ins please)  |

**Note:** Classes are held on an ongoing bases and low cost nicotine patches are available for registered/qualified participants. Groups meet for six sessions, and participants are taught how to create effective individualized quit plans by examining their nicotine use, identifying triggers for smoking, and developing strategies to change behavior.

If you are interested in registering for the cessation classes or finding out more, please call Bay Area Community Resources 415-755-2399 to sign up. (No drop-ins please.)

# Health Insurance and Access Services:

### Children's Health Initiative

The goal of the Marin Children's Health Initiative is to improve health access for all of Marin's low income children and youth by finding the uninsured, enrolling them, linking them to services, increasing retention, and providing funding to insure those not eligible for publicly funded health insurance.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">Marin Children's Health Initiative</a>                                     |
| <b>Physical Address</b>    | 3240 Kerner Blvd, San Rafael, CA 94901<br>( <a href="#">Click Here</a> )               |
| <b>Phone</b>               | 415-473-3434   |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 5:00 pm   |
| <b>Eligibility</b>         | Children ages 19 and under.  |
| <b>Application Process</b> | Call for application information.  |
| <b>Fees</b>                | Free and Low-Cost Options (depends on family size, children's ages, and family income) |
| <b>Forms</b>               | None, Apply by phone   |

## County Medical Services Program (CMSP)

The County Medical Services Program (CMSP) provides eligible applicants with a medical card that may be used for services at participating pharmacies, hospitals, and doctor's offices.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">County Medical Services Program (CMSP)</a>  |
| <b>Physical Address</b>    | 120 North Redwood Drive 100 6th Street<br>San Rafael, CA 94903 Point Reyes Station, CA 94956<br>( <a href="#">Click Here</a> ) ( <a href="#">Click Here</a> ) |
| <b>Phone</b>               | 415-473-3400  |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 4:30 pm  |
| <b>Eligibility</b>         | Marin residents ages 21-65, income and property limits apply.   |
| <b>Application Process</b> | Apply in person, online at <a href="http://www.C4yourself.com">www.C4yourself.com</a> , or by mail by calling 473-3384.                                       |
| <b>Wait for Service</b>    | Up to 45 days, varies according to circumstances and caseload.  |
| <b>Forms</b>               | Online at <a href="http://www.C4yourself.com">www.C4yourself.com</a> or by mail by calling 473-3384   |

### **Note:**

West Marin Residents:  
100 6<sup>th</sup> Street, Point Reyes Station, CA 94956

Hours for West Marin/Point Reyes:  
Monday through Friday, 8:30 a.m. to 12:00 p.m. , closed for lunch,  
1:00 p.m. to 5:00 p.m.

### What is needed for application:

Provide proof of address, picture ID, birth certificates, SSA cards, immigration cards, paystubs, unemployment, disability, cash gifts or loans received, bank statements, car registration, land owned, etc. Additional verifications may be requested.

## Medi-Cal

This program provides eligible applicants with a Medi-Cal card that may be used for services at participating pharmacies, hospitals, and doctor's offices.

|                     |   |
|---------------------|---|
| Website             | <a href="#">Medi-Cal</a>  |
| Physical Address    | 120 North Redwood Drive<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> )   |
| Phone               | 415-473-3400  |
| Hours               | Monday – Friday, 8:00 am – 4:30 pm  |
| Eligibility         | Individuals that are disabled, 65 years of age or older, and those under 21 years of age and the parents of children deprived of parental support due to absence, incapacity or unemployment. Marin resident, income, property, and family composition. |
| Application Process | Apply in person, online at <a href="http://www.C4yourself.com">www.C4yourself.com</a> , or by mail by calling 473-3384.   |
| Fees                | Potential share of cost for services.   |
| Forms               | Online at <a href="http://www.C4yourself.com">www.C4yourself.com</a> , or by mail by calling 473-3384.  |

### Note:

West Marin Residents:  
100 6<sup>th</sup> Street, Point Reyes Station, CA 94956

### Hours for West Marin/Point Reyes:

Monday through Friday, 8:30 a.m. to 12:00 p.m. , closed for lunch, 1:00 p.m. to 5:00 p.m.

### What is needed for application:

Provide proof of address, picture ID, birth certificates, SSA cards, immigration cards, paystubs, unemployment, disability, cash gifts or loans received, bank statements, car registration, land owned, etc. Additional verifications may be requested.

## Health Services:

Click Here for Brochures:

[HHS Clinics \(English\)](#)

[HHS Clinics \(Español\)](#)

## California Children's Services (CCS)

The CCS program provides diagnostic and treatment services, medical case management, and physical and occupational therapy services to children under age 21 with CCS-eligible medical conditions.

|                     |   |
|---------------------|---|
| Website             | <a href="#">California Children's Services (CCS)</a>  |
| Physical Address    | 899 Northgate Drive Suite #415<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> )  |
| Phone               | 415-473-6877  |
| Hours               | Monday – Friday, 8:00 am – 5:00 pm  |
| Eligibility         | Children under the ages of 21. Permanent resident of California in the county where you apply. County of employment does not qualify for application. Additional eligibility based on family income and certain medical conditions. See note below. |
| Application Process | Apply by fax, phone, or e-mail.   |
| Fees                | Some families may be required to pay an annual assessment fee and/or annual enrollment fee. The annual assessment fee is \$20, and the annual enrollment fee is calculated based on income and family size.   |
| Forms               | <a href="#">English CCS Application</a> or <a href="#">Spanish CCS Application</a>  |

Note: Additional Information

Website Link: <http://www.dhcs.ca.gov/services/ccs>

If your child has a catastrophic or serious medical condition, the California Children Services (CCS) program may be able to provide financial assistance for diagnostic evaluation and treatment up to age 21. Physical and occupational therapy services also are available. Applicants must meet medical, financial, and residential eligibility requirements.

## Care Coordination at Home

### **Public Health Nurse Home Visits for High Risk Infants, Children, and Adults**

Public Health Nurses provide in-home assessment and ongoing case management to meet identified needs which arise due to complex medical and/or psycho-social conditions. These conditions may be chronic or acute and lead to unmet needs for a variety of reasons. Services are available through three programs:

- Early Start for infants and children, birth to 3 with or at risk for any type of developmental delay
- Marin City/Southern Marin Case Management for clients of any age with unmet medical needs
- Collaborative Services with CALWorks, targeting families participating in CALWorks

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Care Coordination at Home</a>   |
| <b>Physical Address</b>    | 899 Northgate Drive Suite #415<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> )      |
| <b>Phone</b>               | 415-473-3038 or Email: <a href="mailto:lferguson@co.marin.ca.us">lferguson@co.marin.ca.us</a> |
| <b>Hours</b>               | Monday – Friday, 9:00 am – 5:00 pm  |
| <b>Eligibility</b>         | Varies  |
| <b>Application Process</b> | Via phone for consultation, Referrals from CalWorks and medical providers                     |
| <b>Fees</b>                | None  |
| <b>Forms</b>               | None, Apply by phone for consultation   |

Note: [Early Start Referral Form](#)

## Child Health and Disability Prevention (CHDP)

The Child Health and Disability Prevention (CHDP) program provides complete health assessments for the early detection and prevention of disease and disabilities in children and youth. Health Care Program for Children in Foster Care (HCPCFC) is funded through CHDP and provides comprehensive health care, and documentation for youth placed in foster care system.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Child Health and Disability Prevention (CHDP)</a>   |
| <b>Physical Address</b>    | 899 Northgate Drive Suite #415<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> )  |
| <b>Phone</b>               | 415-473-7397  |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 5:00 pm  |
| <b>Eligibility</b>         | <ul style="list-style-type: none"> <li>• Children with full scope Medi-Cal and children with a high share of cost Medi-Cal</li> <li>• Low to moderate income (200% of federal income guidelines) children from birth to 19 years of age</li> <li>• Children in Foster Care</li> <li>• Children in Head Start and State Pre-School Programs</li> </ul> |
| <b>Application Process</b> | Completed at the office or clinic of an enrolled CHDP provider. To locate a CHDP provider in your area, call the local CHDP program. Contact information is listed above.   |
| <b>Fees</b>                | No charge to clients  |

### Childhood Lead Poisoning Prevention

Promotes testing of children aged 6 months to 6 years for lead in their blood which can decrease IQ and cause severe health problems; provides case management of children with high blood lead levels and more.

|                     |  |
|---------------------|--|
| Website             | <a href="#">Lead Poisoning Prevention</a>  |
| Physical Address    | 899 Northgate Drive Suite #415<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| Phone               | 415-473-3078   |
| Hours               | Monday – Friday, 9:00 am – 4:00 pm   |
| Eligibility         | Marin County resident  |
| Application Process | Apply by phone.  |
| Fees                | None   |

## Communicable Disease Team

Marin County, Public Health provides information, reporting, investigation and follow-up of communicable diseases. Many communicable and chronic diseases are required by California state law to be reported to the Marin County Department of Health and Human Services, Communicable Disease Control. If you are a health care provider or laboratory professional and diagnose or identify probable or suspect cases of reportable disease in the State of California, please report to us by phone, 415-473-2623 (Spanish or English) or 415-473-7805 (English), or fax a Confidential Morbidity Form (CMR) 415-473-6002.

|                   |  |
|-------------------|--|
| Website           | <a href="#">Communicable Disease</a>   |
| Physical Address  | 899 Northgate Drive, Suite 104<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| Phone             | 415-473-6877   |
| Hours             | Monday – Friday, 9:00 am – 5:00 pm   |
| Reporting Process | Call or fax a Confidential Morbidity Form to<br>415-473-6002                             |
| Forms             | Online, See links below.   |

### Note:

[CMR 110 A](#) Use this form for reporting all conditions except tuberculosis and conditions reportable to the DMV.

[CMR 110 B](#) Use this form only for reporting tuberculosis.

[CMR 110 C](#) Use this form for reporting lapses of consciousness or control, Alzheimer's disease, or other conditions which may impair the ability to operate a motor vehicle safely (Pursuant to H&S 103900).

## Dental Clinic

Provides complete restorative treatment under the scope of general practice. Treatment needing a specialist may be referred out to community providers. Eligible patients are county program recipients and others who are qualified for such services.

|                     |  |
|---------------------|--|
| Website             | <a href="#">Dental Clinic</a>  |
| Physical Address    | 411 Fourth Street, Suite C<br>San Rafael, CA 94901<br>( <a href="#">Click Here</a> )   |
| Phone               | 415-473-5450   |
| Hours               | Monday – Friday, 8:30 am – 4:30 pm<br>Closed for Lunch (from 1:00 to 1:30 pm)  |
| Eligibility         | Marin County resident and eligible for one of the following DentiCal, CMSP, CalKids, CHDP/CCS, Healthy Families, Self-Paying |
| Application Process | See link to brochure.  |
| Fees                | Sliding Scale.   |
| Forms               | See links to brochure below.   |

Note:

[County of Marin Dental Services](#) (English Brochure)

[County of Marin Dental Services](#) (Spanish Brochure)

[Oral Health Information](#)

### HHS Clinics (HIV Clinic)

The HHS Health Clinics/HIV/AIDS Services program offers primary HIV medical care and medical social work/case management services. It also provides consultative Hepatitis C (HCV) medical care to Marin County residents.

|                     |  |
|---------------------|--|
| Website             | <a href="#">HIV/AIDS Services</a>  |
| Physical Address    | 3260 Kerner Blvd. San Rafael CA 94901<br>( <a href="#">Click Here</a> )  |
| Phone               | 415-473-4400   |
| Hours               | Monday – Friday, 9:00 am – 5:00 pm   |
| Eligibility         | Individuals diagnosed with HIV/AIDS or Hepatitis C.  |
| Application Process | Apply by phone.  |
| Fees                | Sliding scale fees according to income. HIV patients are screened for eligibility for the Ryan White program.<br><a href="#">Click Here:</a> for more information. |

Note:

[HIV/AIDS Clinic Information \(English Brochure\)](#)

[HIV/AIDS Clinic Information \(Español Brochure\)](#)

## HHS Clinics (Immunization Clinic)

Childhood, adult, and travel immunizations and tuberculin (TB) skin tests are provided at low cost.

|                     |  |
|---------------------|--|
| Website             | <a href="#">Immunization Clinic</a>  |
| Physical Address    | 3260 Kerner Blvd, San Rafael 94901<br>( <a href="#">Click Here</a> )                           |
| Phone               | 415-473-4400   |
| Hours               | Monday – Friday, 9:00 am – 5:00 pm   |
| Eligibility         | None   |
| Application Process | Immunizations: call for an appointment.<br>Tuberculosis screening: walk-in during clinic hours |
| Fees                | Vary according to service.   |
| Forms               | Downloadable Forms Available. See below.   |

Note:

### Immunizations (by appointment only):

- Tues. 1pm-4pm, Wed. 1pm-4pm, F 1pm-4pm

### Drop-in Tuberculosis (TB) screening:

- Mon. 9am-11:30am, Tues. 1pm-4pm, Wed. 1pm-4pm, F 1pm-4pm

If you have had a positive PPD skin test reading in the past, you will not be given a PPD skin test in our Immunization Clinic. You must come in to obtain a chest x-ray referral during a designated drop-in times.

Drop-in times for Chest X-Ray Referrals are as follows:

Tuesday 9:00am-11:00am

Wednesday 2:00pm-4:00pm

Thursday 9:00am-11:00am and 2:00pm-4:00pm

### Forms:

[Patient Profile—English](#)

[Patient Profile—Spanish](#)

[Immunization Registry Consent and Privacy Practices](#)

### HHS Clinics (Sexually Transmitted Disease Clinic)

As the medical component of the STD Prevention and Control Program, the clinic provides confidential services to clients, including: testing for STD's, diagnosis, treatment, examination, counseling/case management, partner follow-up, and certain family planning services.

This is a drop-in clinic with no appointments. Drop-in clinic services are offered on a first-come, first-served basis with a limited number of spaces each day. We encourage you to arrive before the start of the clinic and cannot guarantee that everyone will be seen that day. Please call 473-4400 for current cash pay prices on STD services and testing.

Testing includes: Chlamydia, Gonorrhea, Syphilis, HIV, and cultures of any present sores or lesions. Services are free for ages 12-17.

|                         |   |
|-------------------------|---|
| <b>Website</b>          | <a href="#">Sexually Transmitted Disease Clinic</a>   |
| <b>Physical Address</b> | 3260 Kerner Blvd, San Rafael, CA 94901<br><a href="#">(Click Here)</a>  |
| <b>Phone/Fax</b>        | STD Reception Line: 415-473-4400<br>STD FAX Number: (415) 473-6855<br>STD Reporting FAX Number: (415) 473-2666  |
| <b>Hours</b>            | STD Clinic Drop-In Start Times:<br>Mondays at 1:00 - 3:00 PM Men & Women<br>Wednesday at 4:30 - 8:00 PM <b>MEN ONLY</b><br>Fridays at 8:00 - 11:00 AM Men & Women |
| <b>Eligibility</b>      | Individuals ages 12 and older. Types of insurance accepted include FPact, CMSP, MediCal, and some private insurance.  |
| <b>Intake Process</b>   | Walk-in slightly before service hours begin; services offered on a first-come, first-served basis   |
| <b>Fees</b>             | Vary according to service. Free for ages 12-17.   |
| <b>Forms</b>            | Downloadable Forms Available, See links below.  |

#### Forms:

[Risk Assessment Questionnaire-English](#)

[Cuestionario de Enfermadades de Transmision Sexual \(ETS\)](#)

### HHS Clinics (Tuberculosis Clinic)

As the clinical component of the Tuberculosis Prevention and Control Program, services include tuberculosis diagnosis, treatment of suspect and active cases, and preventive treatment. Directly observed therapy is provided at the clinic site and elsewhere in Marin. Processing of Class B new Immigrants is completed. TB testing and clearance for shelters, work, treatment programs, schools, and immigration is also processed.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Tuberculosis Clinic</a> (TB Testing and Treatment)  |
| <b>Physical Address</b>    | 3260 Kerner Blvd.<br>San Rafael, CA 94901<br><a href="#">(Click Here)</a>   |
| <b>Phone</b>               | 415-473-4400<br>415-473-6867 (for appointments)   |
| <b>Hours</b>               | <p><u><i>TB Skin Testing (PPD) is done in the Immunization Clinic</i></u><br/> <b>Drop-in Tuberculosis (TB) screening:</b></p> <ul style="list-style-type: none"> <li>• Mon. 9am-11:30am,</li> <li>• Tues. 1pm-4pm, Wed. 1pm-4pm, Friday 1pm-4pm</li> </ul> <p>If you have had a positive PPD skin test reading in the past, you will not be given a PPD skin test in our Immunization Clinic. You must come in to obtain a chest x-ray referral during a designated drop-in times.</p> <p>TB Case Management: M-F 8:00am—5:00pm<br/>         By appointment: Monday &amp; Tuesday 1:00pm-4:00pm</p> <p>Drop-in times for Chest X-Ray Referrals are as follows:</p> <ul style="list-style-type: none"> <li>• Tues. 9:00am-11:00am,</li> <li>• Wed. 2:00pm-4:00pm,</li> <li>• Thursday: 9:00am-11:00am and 2:00pm-4:00pm,</li> <li>• Friday 2:00pm-4:00pm</li> </ul> |
| <b>Eligibility</b>         | Marin County Resident   |
| <b>Application Process</b> | Call for an appointment or more information.  |
| <b>Fees</b>                | Vary depending on service.  |
| <b>Forms</b>               | <a href="#">Patient Profile (Español)</a><br><a href="#">Patient Profile (English)</a>  |

## Public Health Lab

The Public Health Laboratory provides testing for clients of all county HHS programs, detention facilities, general public, and private medical doctors. It is a reference lab for the local hospitals. Analyses include testing for rabies, communicable disease outbreaks, and screening of agents of bioterrorism.

The laboratory coordinates with Environmental Health Services for environmental testing and foodborne outbreaks. The scope of laboratory services includes tick identification and detection of the agent of lyme's disease, bacteriology, mycobacteriology, mycology, parasitology, virology, serology, water, food microbiology, urinalysis, darkfield microscopy, pregnancy tests, and sexually transmitted diseases.

State of the art molecular technology, PCR, Real time Polymerase Chain Reaction is used to detect flu virus, norovirus, herpes virus, and other respiratory viruses. Chlamydia and Gonorrhea are analyzed by nucleic acid molecular amplification.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Public Health Lab</a>   |
| <b>Physical Address</b>    | 920 Grand Avenue,<br>San Rafael, CA 94901<br><a href="#">(Click Here)</a>   |
| <b>Phone</b>               | 415-473-6849  |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 5:00 pm  |
| <b>Eligibility</b>         | Marin County Resident. Lab tests on human clients require a doctor's orders.  |
| <b>Application Process</b> | Varies depending on service.  |
| <b>Fees</b>                | \$20—Tick identification and fluorescent detection of Lyme bacteria<br>\$20—Drinking water<br>Other fees vary depending on service. |
| <b>Forms</b>               | <a href="#">Tick Identification Form</a>  |

## **Mental Health Services:**

### Adult Medication Clinics

Clients' need for psychiatric medications and the lack of willing providers in the private sector has created a remarkable growth in the CMHS Adult Medication Clinic over the last few years. Under direction of the CMHS Medical Director, the equivalent of four full time Psychiatrists and 5.5 full time Nurse Practitioners provide assessments, prescriptions, and on-going medication support to over 1,000 individuals.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Adult Medication Clinics</a>  |
| <b>Physical Address</b>    | 250 Bon Air Greenbrae, CA 94904<br><a href="#">(Click Here)</a> 3270 Kerner Blvd San Rafael, CA 94903<br><a href="#">(Click Here)</a> |
| <b>Phone</b>               | 415-473-6835  |
| <b>Hours</b>               | Monday – Friday, 9:00 am – 4:00 pm  |
| <b>Eligibility</b>         | Marin County resident, call for additional eligibility requirements   |
| <b>Application Process</b> | Call for more information.  |
| <b>Fees</b>                | Sliding scale. Accept Medi-Cal, CMSP.   |
| <b>Forms</b>               | N/A   |

### Helping Older People Excel (HOPE) and Senior Peer Counseling

Provides comprehensive assessment, counseling, and consultation to people over the age of 60 and who are suffering from mental illness. The HOPE Program team uses a multi-disciplinary approach and is comprised of mental health practitioners, nurse practitioners, a public guardian and a psychiatrist. An extensive assessment process is conducted in order to determine eligibility. Once eligibility is met, services will focus on promoting mental health, housing issues, medication and physical health conditions.

Senior Peer Counseling is also for people over the age of 60 but the focus is on supporting those who would benefit from a little extra support in their lives. Support is provided by trained volunteers who receive weekly supervision from a licensed MFT and/or Registered Nurse. Decreasing isolation, issues of aging, grief, and depression are common issues addressed in Senior Peer Counseling.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">HOPE Program</a>  |
| <b>Physical Address</b>    | 10 North San Pedro Road, Suite 1020<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>               | HOPE Program: 415-473-4306 &<br>Senior Peer Counseling: 415-473-6802                          |
| <b>Hours</b>               | Monday – Friday, 8:30 am – 5:00 pm  |
| <b>Eligibility</b>         | Adults 60 years of age and older with mental illness  |
| <b>Application Process</b> | Call for more information.  |
| <b>Fees</b>                | Sliding scale. Accept Medi-Cal, Medicare.   |
| <b>Forms</b>               | N/A   |

### Odyssey Team (Homeless Outreach)

Provides a comprehensive, integrated continuum of services to individuals who are seriously and persistently mentally ill and who are homeless. All services are guided by the principles of recovery and consumer empowerment. Services include outreach, case management, psychiatric and medical treatment, employment support services and supportive housing services. The goal of the program is to help enrollees achieve their highest level of wellness and independence within the community.

|                         |  |
|-------------------------|--|
| <b>Physical Address</b> | 250 Bon Air Road, San Rafael, CA 94901<br><a href="#">(Click Here)</a> |
| <b>Phone</b>            | 415-473-2879   |
| <b>Hours</b>            | Monday – Friday, 8:30 am – 5:00 pm                                     |
| <b>Eligibility</b>      | Homeless, mentally ill   |
| <b>Fees</b>             | None   |
| <b>Forms</b>            | None, Apply by phone   |

### Psychiatric Emergency Services (PES)

Psychiatric Emergency Services (PES) is open to all Marin County residents and visitors who are experiencing a mental health crisis, such as suicidal depression or psychotic behavior, that requires immediate attention. PES clients receive psychiatric evaluations and treatments appropriate for their condition. Sometimes this includes referring clients to local inpatient hospitals for more intensive care. PES is open 24 hours a day, 7 days a week.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">Psychiatric Emergency Services (PES)</a>   |
| <b>Physical Address</b>    | 250 Bon Air Road, Greenbrae, CA 94904 ( <a href="#">map</a> )  |
| <b>Phone</b>               | 415-473-6666 (24 hours/day)  |
| <b>Hours</b>               | 24 Hours a day, 7 days a week  |
| <b>Eligibility</b>         | All Marin County residents and visitors who are experiencing a mental health crisis, such as suicidal depression or psychotic behavior, that requires immediate attention. |
| <b>Application Process</b> | None   |
| <b>Fees</b>                | None   |
| <b>Forms</b>               | None, Apply by phone   |

## Support and Treatment After Release (STAR)

STAR Team provides an innovative local collaboration between Community Mental Health, the Sheriff's Department, other law enforcement and community agencies. Serves mental health consumers that have been arrested, usually for minor crimes, often the result of behaviors related to the symptoms of their illnesses. The program serves up to 40 consumers with a community based interdisciplinary team made up of mental health professionals, probation officers, medical staff, family partners, peer providers and mental health liaison officers from local law enforcement agencies.

|                         |  |
|-------------------------|--|
| <b>Physical Address</b> | 3270 Kerner Blvd, San Rafael, CA 94901<br><a href="#">(Click Here)</a> |
| <b>Phone</b>            | 415-473-2725   |
| <b>Hours</b>            | Monday – Friday, 9:00 am – 5:00 pm                                     |
| <b>Eligibility</b>      | Ex-offender with mental illness  |
| <b>Fees</b>             | None   |
| <b>Forms</b>            | None, Apply by phone   |

## Marin Mental Health Plan

The Marin Mental Health Plan (MMHP) is responsible for authorizing all mental health services to Medi-Cal beneficiaries from Marin County. Part of a statewide plan, each county in California began authorizing hospital inpatient services in 1995 and outpatient mental health services in 1998. A network of individual and agency providers contract with the county to provide these services. The goal of the MMHP is to assure access to necessary and effective mental health services for all Medi-Cal beneficiaries in Marin County.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">Marin Mental Health Plan</a>   |
| <b>Physical Address</b>    | 20 North San Pedro Road, Suite 2028,<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>               | Adults: Call 415-473-4271<br>Children: Call 415-473-3068<br>24-hour phone line: 888-818-1115   |
| <b>Hours</b>               | Monday – Friday, 8:00am-5:00pm   |
| <b>Eligibility</b>         | Medi-Cal beneficiaries   |
| <b>Application Process</b> | Call to apply  |
| <b>Fees</b>                | Sliding Scale  |
| <b>Forms</b>               | Call for more information  |

Note:

### West Marin Service Center

Address: 100 Sixth St., Point Reyes Station, CA 94956  
Mailing Address: P.O. Box 331, Pt. Reyes Station, CA 94956  
Phone: (415) 446-4456  
Hours: Monday - Friday · 8:30 a.m. - 12, 1 - 5:00 p.m.

West Marin County residents may contact the West Marin Service Center for mental health information, evaluation, and referrals. You may also consult with County Health and Social Services staff at this facility.

### West Marin Multi-Services Center

Provides evaluation and referral, crisis intervention, medication management, dual diagnosis (mental illness and substance abuse) treatment, and individual and group therapy. A contract with Catholic Charities provides counseling for mono-lingual Spanish speaking clients.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">West Marin Multi-Services Center</a>  |
| <b>Physical Address</b>    | 100 6 <sup>th</sup> Street<br>Point Reyes Station, CA 94956<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>               | 415-473-4456  |
| <b>Hours</b>               | Monday – Friday, 8:30 am – 12:00 noon, and<br>1:00pm—5:00 pm                                  |
| <b>Eligibility</b>         | West Marin Residents (see note below)   |
| <b>Application Process</b> | Walk-in or apply by phone   |
| <b>Fees</b>                | Vary according to income, sliding scale   |

**Note:** West Marin resident (Area Served: West Marin County (Bolinás, Dillon Beach, Forest Knolls, Inverness, Lagunitas, Marshall, Nicasio, Olema, Point Reyes Station, Stinson Beach, Tomales, Woodacre, Valley Ford) Eligibility requirements vary by program.

415-663-8231 (Inside West Marin)  
415-446-4456 (Outside West Marin)  
415-663-8271 (Food Stamps/CalFRESH)  
415-446-4431 (Fax)

## Youth and Family Services

Provides mental health services that range from outpatient clinical evaluation and therapy, case management, psychiatric evaluation to school-based clinical services, including Day Treatment for children and their families. The equivalent of one and half full time Psychiatrists provide medication services. Emergency services are provided by the Psychiatric Emergency Services. Services are provided for two targeted populations: Special Education students referred by their IEP Team at their school, and children with Medi-Cal.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Youth and Family Services</a>                             |
| <b>Physical Address</b>    | 3230 Kerner Blvd San Rafael, CA 94901<br><a href="#">(Click Here)</a> |
| <b>Phone</b>               | 415-473-6724  |
| <b>Hours</b>               | Monday – Friday, 8:30 am – 5:00 pm                                    |
| <b>Eligibility</b>         | Children/youth with referral from school or Medi-Cal                  |
| <b>Application Process</b> | Apply by phone with referral from school or Medi-Cal.                 |
| <b>Fees</b>                | Depends on service. Medi-Cal, private insurance.                      |
| <b>Forms</b>               | None, Apply by phone  |

# Individual and Family Support Resources:

- Children and Family Services
- Economic Assistance
- Emergencies
- Employment Services
- Food and Nutrition Programs
- Official Public Records
- Older Adults and People with Disabilities
- Transportation Services
- Veteran's Services

# Children and Family Services:

## Adoptions

Adoption Services provides assistance to children and families in the child adoption process, at both the pre-adoption and post-adoption stages. The primary focus of Adoptions Services is finding permanent homes for those children who have been declared dependents of the juvenile court.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">Adoption Services</a>                                      |
| <b>Physical Address</b>    | 3250 Kerner Blvd, San Rafael, CA 94901<br><a href="#">(Click Here)</a> |
| <b>Phone</b>               | 415-473-2200   |
| <b>Hours</b>               | Monday – Friday, 8:30 am – 5:00 pm                                     |
| <b>Eligibility</b>         | Call 415-473-2200 and ask for the Child Welfare Worker on duty.        |
| <b>Application Process</b> | Call for application information.                                      |
| <b>Forms</b>               | Apply by phone   |

## Children and Family Services (Protective Services)

Children and Family Services (CFS) Emergency Response is available 24 hours a day, 7 days a week, 365 days a year to receive and assess allegations of child abuse, neglect or exploitation. Each report is assessed to determine the level of response/information required to protect the child/children. Children and Family Services will respond to all reports that rise to the standard of investigation immediately, or within ten calendar days as assessed. If an in-person response is not required the report will be documented in our computer system.

Any incident of alleged or suspected child abuse, or a reasonable suspicion of abuse, which comes to your attention, should immediately be reported. All reports should be made as soon as possible by telephone to (415) 473-7153 and you may download [Suspected Child Abuse Report Form](#).

|                     |  |
|---------------------|--|
| Website             | <a href="#">Children and Family Services (Protective Services)</a>     |
| Physical Address    | 3250 Kerner Blvd, San Rafael, CA 94901<br><a href="#">(Click Here)</a> |
| Phone               | 415-473-7153 (24 hours/day)  |
| Hours               | 24 hours a day/7 days a week   |
| Application Process | None   |
| Forms               | Child Abuse Report Form (see link above)                               |

### Among the services Children and Family Services can provide are:

- Case Management
- Family and Individual Therapy
- Child Care
- Respite Care
- Parenting Classes
- Referrals to Community Resources

Please call the Marin County Department of Health and Human Services, Division of Social Services, at (415) 473-2200 to receive information regarding child abuse and neglect. To report an incident of child abuse or neglect call (415) 473-7153; a Social Worker is available 24 hours a day to respond to your call.

## Foster Care

Children enter foster care because their biological families are presently unable to take care of them. Foster families provide loving and stable homes until the children can be reunited with their own parents or move on to an alternative permanent home. Adults of all ages and ethnic backgrounds and families of all compositions are needed. You may be single, part of a couple (married or not), male or female, a renter or homeowner.

Anyone interested in learning more about becoming a foster or foster-adopt parent is invited to an information meeting. Co-facilitated by a social worker and a foster and/or foster-adopt parent, information regarding the children and their needs as well as an account of what it is really like to be a foster or foster-adopt parent will be presented.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">Foster Care Services</a>                                   |
| <b>Physical Address</b>    | 3250 Kerner Blvd, San Rafael, CA 94901<br><a href="#">(Click Here)</a> |
| <b>Phone</b>               | 415-473-2200   |
| <b>Hours</b>               | Monday – Friday, 8:30 am – 4:30 pm                                     |
| <b>Eligibility</b>         | Please call (415) 473-2200 or visit our website for more information   |
| <b>Application Process</b> | Please call (415) 473-2200 or visit our website for more information   |
| <b>Forms</b>               | None, Apply by phone   |

Note:

- Foster Care Eligibility - Eligibility Worker on Duty (415) 473-2200
- Informational meetings - Cindy Wasserman, MSW (415) 473-5028

# **Economic Assistance Services:**

## CalWORKs

CalWORKs is a cash program which aids families with children who are deprived of parental support because of parental unemployment, absence or incapacity. This program provides eligible applicants with cash assistance, a medical card and possibly food stamps.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">CALWORKs</a>   |
| <b>Physical Address</b>    | 120 North Redwood Drive, 1st Floor Reception Area,<br>West Wing, San Rafael, CA 94903<br>*West Marin Residents: see note below<br>( <a href="#">Click Here</a> )         |
| <b>Phone</b>               | 415-473-3400   |
| <b>Hours</b>               | Monday through Friday, 8:00 am - 4:30 pm.  |
| <b>Eligibility</b>         | Marin County resident. Must pass income and property requirements and depends on family composition.   |
| <b>Application Process</b> | CalWORKs apply in person or initiate the application online at <a href="http://www.C4yourself.com">www.C4yourself.com</a> ; however, an in person interview is required. |
| <b>Forms</b>               | Brochures available online. See links below.   |

### Note:

Note:

West Marin Residents:  
100 6<sup>th</sup> Street, Point Reyes Station, CA 94956

Hours for West Marin/Point Reyes:  
Monday through Friday, 8:30 a.m. to 12:00 p.m. , closed for lunch,  
1:00 p.m. to 5:00 p.m.

- For additional information about assistance programs in Marin County please view the following brochures:

### [Applying for Public Benefit Programs](#)

## General Assistance

General Assistance provides temporary cash aid and employment guidance to indigent adults. Eligibility is based on the applicant's income, property, assets, and barriers to employment.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">General Assistance</a>  |
| <b>Physical Address</b>    | 120 North Redwood Drive, 1st Floor Reception Area,<br>West Wing, San Rafael, CA 94903<br><a href="#">(Click Here)</a> |
| <b>Phone</b>               | 415-473-3450  |
| <b>Hours</b>               | Monday through Friday, 8:00 am - 12:00 pm and<br>1:00 - 4:30 pm.  |
| <b>Eligibility</b>         | Please call or visit our website for more information.  |
| <b>Application Process</b> | Must apply in person at 120 North Redwood Dr.   |

# Emergency Services:

## Adult Protective Services Reporting

Anyone aged 18 to 64 who, because of their mental or physical disability is unable to effectively protect themselves against abuse or neglect, or anyone age of 65 or older, who is suspected of being abused or neglected, is eligible for APS without regard to income. If you suspect that an elderly or dependent adult is being abused or neglected, call Marin County Adult Protective Services, 24 hours/day, at 473-2774. All calls are handled confidentially. If a request for APS is considered inappropriate, or if the victim refuses services, the intake social worker can provide consultation, information and referral to the caller. When necessary, APS will keep confidential the name of the person who reported the suspicions.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Adult Protective Services</a>   |
| <b>Physical Address</b>    | 10 North San Pedro Road, Suite 102,<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> )                             |
| <b>Phone</b>               | 415-473-2774 (24 hours/day)   |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 5:00 pm  |
| <b>Eligibility</b>         | people 65 or older or dependent adult suffering from physical, financial, or psychological abuse, neglect or exploitation |
| <b>Application Process</b> | None  |
| <b>Fees</b>                | None  |
| <b>Forms</b>               | None, Apply by phone  |

## Children and Family Services (Emergency Response)

Children and Family Services (CFS) Emergency Response is available 24 hours a day, 7 days a week, 365 days a year to receive and assess allegations of child abuse, neglect, or exploitation. Each report is assessed to determine the level of response/information required to protect the child/children. Children and Family Services will respond to all reports that rise to the standard of investigation immediately, or within ten calendar days as assessed. If an in-person response is not required the report will be documented in our computer system.

Any incident of alleged or suspected child abuse, or a reasonable suspicion of abuse, which comes to your attention, should immediately be reported. All reports should be made as soon as possible by telephone to (415) 473-7153 and you may download [Suspected Child Abuse Report Form](#).

|                     |  |
|---------------------|--|
| Website             | <a href="#">Children and Family Services (Protective Services)</a>       |
| Physical Address    | 3250 Kerner Blvd, San Rafael, CA 94901<br>( <a href="#">Click Here</a> ) |
| Phone               | 415-473-7153 (24 hours/day)  |
| Hours               | 24 hours a day/7 days a week   |
| Application Process | None   |
| Forms               | Child Abuse Report Form (see link above)                                 |

### Among the services Children and Family Services can provide are:

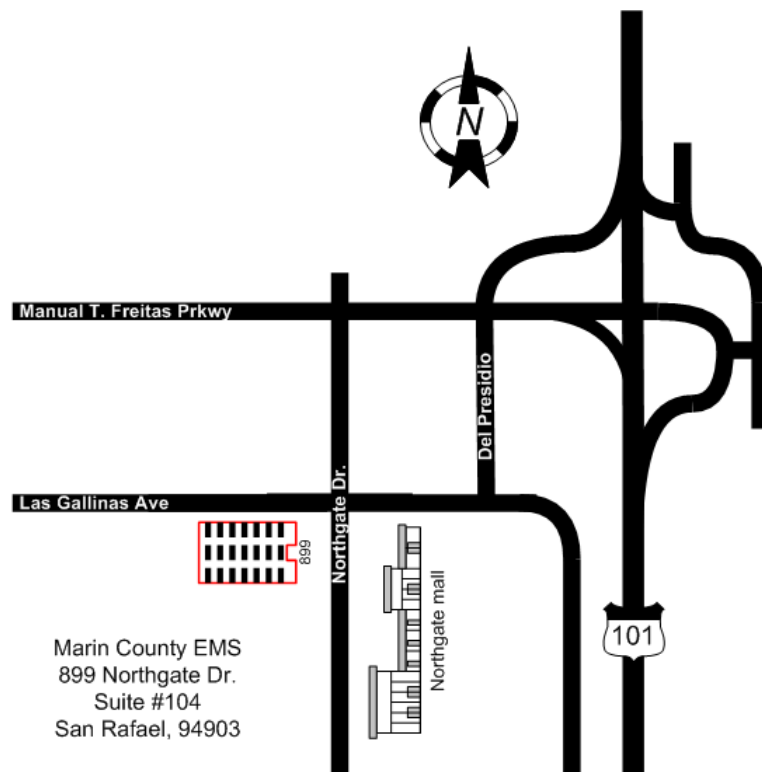
- Case Management
- Family and Individual Therapy
- Child Care
- Respite Care
- Parenting Classes
- Referrals to Community Resources

Please call the Marin County Department of Health and Human Services, Division of Social Services, at (415) 473-2200 to receive information regarding child abuse and neglect. To report an incident of child abuse or neglect call (415) 473-7153; a Social Worker is available 24 hours a day to respond to your call.

## Emergency Medical Services

Organizes emergency medical services into an effective system providing services to victims of accidents or sudden illnesses. Offers public education to achieve awareness of medical emergencies and knowledge of how to use the medical care system.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Emergency Medical Services (EMS)</a>  |
| <b>Physical Address</b>    | 899 Northgate Drive, Suite 104,<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>               | 415-473-6871  |
| <b>Hours</b>               | Monday – Friday, 8:30am—4:30pm  |
| <b>Application Process</b> | Appointment recommended for application.  |
| <b>Fees</b>                | Varies  |



# Employment Services:

## Employment and Training

Provides case management, support for vocational training, job readiness, services to remove barriers related to substance abuse, domestic abuse, mental health, physical health, learning disabilities, etc., payments for child care, transportation and other costs related to vocational education and employment.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">Employment and Training</a>  |
| <b>Physical Address</b>    | 120 North Redwood Drive San Rafael, CA 94903<br><a href="#">(Click Here)</a>   |
| <b>Phone</b>               | CalWORKs Employment Services<br>(415) 473-3350<br>General Assistance Employment Program<br>(415) 473-3480<br>Marin Employment Connection (415) 473-3300<br>TTY: (415) 473-3344 |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 5:00 pm   |
| <b>Eligibility</b>         | Call for eligibility requirements.   |
| <b>Application Process</b> | Please call CalWORKs Employment Services<br>(415) 473-3350 or<br>General Assistance Eligibility (415) 473-3480   |

### Marin Employment Center (MEC)

Provides job search assistance and labor market information. The Marin Employment Connection is a network of community agencies and educational institutions, which work collaboratively to provide employment and training services to both job/training seekers and employers

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Marin Employment Center (MEC)</a>                                   |
| <b>Physical Address</b>    | 120 North Redwood Drive<br>San Rafael, CA 94903<br><a href="#">(Click Here)</a> |
| <b>Phone</b>               | 415-473-3300 TTY: 415-473-3344  |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 5:00 pm  |
| <b>Eligibility</b>         | Marin County residents  |
| <b>Application Process</b> | Please call (415) 473-3300 or visit our website for more information,           |
| <b>Fees</b>                | None  |

# Food and Nutrition Programs:

## CalFRESH (Food Stamps/SNAP)

This program provides eligible applicants with benefits that may be used in participating grocery stores to supplement their food purchases.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">CalFRESH</a> (Food Stamps/SNAP)  |
| <b>Physical Address</b>    | 120 North Redwood Drive,<br>San Rafael, CA 94903<br><a href="#">(Click Here)</a><br><br>West Marin residents:<br>100 6th Street, Pt. Reyes Station, CA 94956 |
| <b>Phone</b>               | 415-473-3400   |
| <b>Hours</b>               | Monday – Friday, 8:00 am – 4:30 pm   |
| <b>Eligibility</b>         | Marin resident and additional eligibility requirements based on income and household composition..   |
| <b>Application Process</b> | Apply in person, online at <a href="http://www.C4yourself.com">www.C4yourself.com</a> , or by mail by calling 473-3384.                                      |
| <b>Benefits</b>            | Benefits are issued monthly on an Electronic Benefit Transfer (EBT) card.  |

Note:

West Marin Residents:

100 6<sup>th</sup> Street, Point Reyes Station, CA 94956

Hours for West Marin/Point Reyes:

Monday through Friday, 8:30 a.m. to 12:00 p.m. , closed for lunch, 1:00 p.m. to 5:00 p.m.

What is needed for application:

Provide proof of address, picture ID, SSA cards, immigration cards, paystubs, unemployment, disability, cash gifts or loans received. Additional verifications may be requested.

## Nutrition and Wellness Program

A social marketing campaign to promote healthy eating and physical activity, reaching out to schools, agencies and organizations serving low-income communities, with technical support, nutrition and fitness resources, policy development, nutrition education and physical activity trainings.

|                         |  |
|-------------------------|--|
| <b>Website</b>          | <a href="#">Nutrition and Wellness</a>   |
| <b>Physical Address</b> | 899 Northgate, Suite 400<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>            | 415-473-7059   |
| <b>Hours</b>            | Monday – Friday, 9:00 am – 5:00 pm   |
| <b>Eligibility</b>      | Marin County residents   |
| <b>Fees</b>             | None   |
| <b>Forms</b>            | None, Referrals made via phone   |

## Women, Infants, and Children (WIC)

A preventive health program for pregnant, breast feeding and postpartum women as well as infants and children (age 5 or under). Provides nutrition and breast feeding education, supplemental foods, referrals to other agencies and encourages the use of existing health care services. Other sites are available in San Rafael, Novato, Marin City and Point Reyes Station.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">WIC</a>   |
| <b>Physical Address</b>    | 3250 Kerner Blvd, San Rafael, CA 94901(main site)<br><a href="#">(Click Here)</a><br>See below for additional locations.  |
| <b>Phone</b>               | 415-473-6889  |
| <b>Hours</b>               | M-F, 8-5; 2 <sup>nd</sup> and 4 <sup>th</sup> Tuesday, 8-7 (main office only)   |
| <b>Eligibility</b>         | Families with low to medium income, working families may also qualify. Women who are pregnant, breastfeeding, or just had a baby. Children under 5 years old (including foster children). |
| <b>Application Process</b> | Call or walk-in to make an appointment to determine eligibility   |
| <b>Fees</b>                | None  |

### Service Locations

- 3250 Kerner Blvd, San Rafael, CA (main site)
- 6100 Redwood Blvd, Novato CA
- 1767 Grant Avenue, Novato CA
- 630 Drake Avenue, Marin City, CA
- 100 6th Street, Point Reyes, CA

### Please bring following supporting document to WIC:

1. Identification Form
2. Proof of Household Income
3. Proof of Address
4. Doctor's Referral Form
5. Nutrition Questionnaire
6. Physical Presence of Eligible Individual(s)

### Healthy Habits for Life! What can you get at WIC?

- (1) Special checks to buy healthy foods from WIC stores – milk, eggs, cheese, whole grain products, cereal, juice, peanut butter, beans, soy milk, tofu, fruits, vegetables, canned fish, baby food. Summer farmers market vouchers.
- (2) Information about nutrition and health.
- (3) Support and information about breastfeeding your baby.

# Official Public Records:

## Medical Marijuana Identification Cards

The Medical Marijuana ID Program, provided by the Marin County Department of Health and Human Services, Office of Vital Statistics, offers seriously ill Marin County residents an efficient and confidential method to verify to law enforcement representatives that they qualify for the use of medical marijuana.

This program is consistent with the intent of Proposition 215 (California Health and Safety Code-Section11362.5). This service is available to both patients and their primary caregiver. The current fee for the State of California Medical Marijuana Photo ID Card is \$113 (Medi-Cal patients receive a 50% reduction in this fee). The following information outlines the policies and procedures that will be used to issue cards.

|                     |  |
|---------------------|--|
| Website             | <a href="#">Medical Marijuana ID Card</a>  |
| Physical Address    | 20 North San Pedro Road, Suite 2006<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> )                    |
| Phone               | 415-473-6876   |
| Hours               | Monday through Friday 9:00am-4:00pm  |
| Application Process | Processing of application by appointment only, call for appointment. Link to applications online (listed below). |
| Fees                | \$113 medical marijuana ID card<br>(\$56.50 for MediCal recipients)  |
| Forms               | See below.   |

Note:

- [Frequently Asked Questions](#)
- Application Form - can be downloaded and printed from the California Department of Health Services website: <http://www.cdph.ca.gov/pubsforms/forms/Pages/MedicalMarijuanaProgram.aspx>
- SB 420 text - <http://www.chrisconrad.com/expert.witness/sb420-03.htm#text>

### Birth Certificates (recent)

Birth records are maintained at the Marin County Office of Vital Statistics **for the current year and the previous year only** for all Marin County births (birth certificates for those born outside of Marin County must be obtained at the County or State office of birth). All other past years including the years mentioned above are kept at the County Recorder's office in the Civic Center building ( 3501 Civic Center Drive), room 232, (415) 499-6092. [http://www.co.marin.ca.us/depts/AR/main/Recorder.cfm#BDM\\_Certificates](http://www.co.marin.ca.us/depts/AR/main/Recorder.cfm#BDM_Certificates)

|                     |   |
|---------------------|---|
| Website             | <a href="#">Official Public Records</a>   |
| Physical Address    | 20 North San Pedro Road, Suite 2006<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| Phone               | 415-473-6876  |
| Hours               | Monday – Friday, 9:00 am – 4:00 pm  |
| Application Process | In person or by mail.   |
| Fees                | \$16.00   |
| Forms               | See below.  |

- [English application form w/ instructions](#)
- [Spanish application form w/ instructions](#)

### Death Certificates (recent)

Death records are maintained at the Marin County Office of Vital Statistics for the **current year** and the **previous year** only for all Marin County deaths (death certificates for deaths that occurred outside of Marin County must be obtained at the County or State office of place of death). All other past years are kept at the County Recorder's Office in the Civic Center building ( 3501 Civic Center Drive), Room 232 (415) 499-6092. [http://www.co.marin.ca.us/depts/AR/main/Recorder.cfm#BDM\\_Certificates](http://www.co.marin.ca.us/depts/AR/main/Recorder.cfm#BDM_Certificates)

|                     |  |
|---------------------|--|
| Website             | <a href="#">Official Public Records</a>  |
| Physical Address    | 20 North San Pedro Road, Suite 2006,<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| Phone               | 415-473-6876   |
| Hours               | Monday – Friday, 9:00 am – 4:00 pm   |
| Application Process | In person or by mail.  |
| Fees                | \$16.00  |
| Forms               | See below.   |

- [English application form w/instructions](#)
- [Spanish application form w/instructions](#)

# **Older Adults and People with Disabilities: Services**

## In-Home Support Services (IHSS)

IHSS pays for some domestic and personal care services for elderly and disabled adults so that they can remain safely in their own homes. The IHSS provider is chosen by the client, and works in the client's home to do those tasks the client cannot do for themselves. IHSS requires a determination of financial eligibility, and the IHSS social worker will assess the client in his/her own home, to determine the hours per month of care needed. IHSS applicants who have income in excess of the SSI benefit levels, may have a share-of-cost each month. IHSS may include housework, shopping, laundry, medical transportation, meal preparation, and assisting with personal needs such as bathing, dressing, and transfers.

|                         |   |
|-------------------------|---|
| <b>Website</b>          | <a href="#">IHSS</a>  |
| <b>Physical Address</b> | 10 North San Pedro Road, Suite 1012 ,<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> )   |
| <b>Phone</b>            | 415-473-7118  |
| <b>Hours</b>            | Monday – Friday, 8:30 am – 4:30 pm  |
| <b>Eligibility</b>      | Individual (adult or child) at risk of being forced to move to a long term care facility due to frailty, disability or inability to perform activities of daily living  |
| <b>Fees</b>             | None for SSI recipients. Other eligible individuals may have to pay a share of cost for housekeeping and personal care services. Share of cost is individually determined by a formula set by state regulations |
| <b>Application</b>      | Apply by phone.   |

## Information and Referral

Information and Referral (I&R) Service social workers answer calls from the public regarding the full range of social services and related resources available to Marin county residents. I&R social workers assist callers in clarifying their needs and desires, and provide factual information about appropriate resources, which might be a County agency or a non-profit service provider. In addition, I&R social workers may meet face-to-face with those who need more complex referrals or additional assistance to access resources.

|                         |   |
|-------------------------|---|
| <b>Website</b>          | <a href="#">Information and Referral</a>  |
| <b>Physical Address</b> | 10 North San Pedro Road, Suite 1012<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>            | 415-473-7175  |
| <b>Hours</b>            | Monday – Friday, 8:30 am – 5:00 pm  |
| <b>Fees</b>             | None  |
| <b>Forms</b>            | None, Apply by phone  |

## Long Term Care Ombudsman

The Long-Term Care Ombudsman Program responds to complaints made by, or on the behalf of individuals residing in residential care or skilled nursing facilities. The Ombudsman monitors resident/patient care, investigates allegations of abuse or neglect, monitors regulatory compliance, and provides information to individuals and families regarding placement matters. There is no fee for this service.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Long Term Care Ombudsman</a>  |
| <b>Physical Address</b>    | 10 North San Pedro Road, Suite 1012 ,<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>               | 415-473-7446  |
| <b>Hours</b>               | Monday – Friday, 9:00 am – 5:00 pm  |
| <b>Eligibility</b>         | Individual living in a long term care facility.   |
| <b>Application Process</b> | Call to apply.  |
| <b>Fees</b>                | None  |
| <b>Forms</b>               | None, Apply by phone  |

## Project Independence

The Division of Aging and Adult Services created a screened and well-trained cadre of Volunteer Advocates that could be partnered with patients upon discharge from the hospital and serve as their supportive, caring companions on the road to healing and restored independence at home.

- Volunteers help participants understand and follow through with discharge plans and doctors' medication orders as well as coordinate and arrange for needed support services, including home health care, home-delivered meals, social and financial resources, public benefit programs, companionship and transportation.
- The nursing staff of Project Independence support volunteers as they monitor how the participant is managing in their adjustment at home.
- During the first year, 63% of Project Independence participants lived alone; while some had means, others did not and had no one to turn to for advice and comfort.
- The majority of the participants were female and the average age was 74.


|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Project Independence</a>  |
| <b>Physical Address</b>    | 10 North San Pedro Road, Suite 1012 ,<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>               | 415-473-2591  |
| <b>Hours</b>               | Monday – Friday, 8:30 am – 4:30 pm  |
| <b>Eligibility</b>         | Referral from hospital discharge planners.  |
| <b>Application Process</b> | Apply by phone.   |
| <b>Fees</b>                | None  |
| <b>Forms</b>               | None, Apply by phone  |

## Public Guardian

The Public Guardian conducts official investigations into conservatorship matters, and serves as the legally appointed guardian for persons, who have been determined by the Courts to be incapable of caring for themselves. These are generally older, frail and vulnerable adults who are at risk or have been a victim of abuse or neglect.

|                            |  |
|----------------------------|--|
| <b>Website</b>             | <a href="#">Public Guardian</a>  |
| <b>Physical Address</b>    | 10 North San Pedro Road, Suite 1009<br>(check-in at reception)<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> )   |
| <b>Phone</b>               | 415-473-6186   |
| <b>Hours</b>               | Monday – Friday, 8:30 am-12:00pm and 1-4:30pm  |
| <b>Eligibility</b>         | Marin County resident.<br>Note: For Probate matters, individuals who are unable to provide for their personal needs or manage their financial resources and have no other alternatives are eligible for services. A recommendation for LPS conservatorship under §5008 of the Welfare and Institutions Code must be prepared by an evaluating facility that has been approved by the Marin County Board of Supervisors |
| <b>Application Process</b> | A referral packet for an LPS conservatorship must be submitted by an evaluating facility that is approved by the Board. A referral packet for a Probate Conservatorship must be submitted, along with a letter recommending conservatorship, from a referring physician.   |
| <b>Fees</b>                | Standard hourly rate of \$90 per hour or as low as \$100 a month. It all depends on the complexity of the case.  |
| <b>Forms</b>               | See below.   |

Note: Referrals are usually made to the Public Guardian through Adult Protective Services or may be made directly to the Public Guardian by a relative, friend, neighbor, doctor, police officer, the court, or other concerned individual.

To make a referral, please complete the attached  [Request for Public Guardian Conservatorship Investigation](#).

# Transportation Services

### Free Shuttle Services

A FREE wheelchair accessible service from San Rafael Transit Center to 120 North Redwood Drive, San Rafael CA. Additional stops at the Marin Housing Authority available upon request.

Shuttle is first come, first served. Each trip can take 12 passengers and 1 wheelchair, no standing allowed.

|                         |   |
|-------------------------|---|
| <b>Website</b>          | <a href="#">Free Shuttle Service</a>  |
| <b>Physical Address</b> | 20 North San Pedro Road, Suite 2028 ,<br>San Rafael, CA 94903<br><a href="#">(Click Here)</a> |
| <b>Phone</b>            | 415-473-5968<br>PARA MAS INFORMACION EN ESPANOL LLAME<br>473-5971                             |
| <b>Hours</b>            | Monday – Friday, 8:30 am – 3:30 pm  |
| <b>Eligibility</b>      | Marin County resident   |
| <b>Fees</b>             | None  |

Note:

- Northbound trips stop at the Civic Center Post Office Parking Lot
- Southbound trips are nonstop to San Rafael Transit

# Veteran's Services

## Veteran's Services

Assistance to veterans in securing benefits, housing, and medical treatment.

|                            |   |
|----------------------------|---|
| <b>Website</b>             | <a href="#">Veteran's Services</a>  |
| <b>Physical Address</b>    | 10 North San Pedro Road, Suite 1012<br>San Rafael, CA 94903<br>( <a href="#">Click Here</a> ) |
| <b>Phone</b>               | 415-473-6193  |
| <b>Hours</b>               | Monday – Wednesday and Friday,<br>closed on Thursdays<br>8:00 am – 4:30 pm                    |
| <b>Eligibility</b>         | Veteran and their dependents  |
| <b>Application Process</b> | Walk-in or apply by phone   |
| <b>Fees</b>                | None  |
| <b>Forms</b>               | None  |