

County of Marin
Assistance and Referral Information Related to January Floods

COUNTY, CITY, TOWN, AND SPECIAL DISTRICT CONTACTS:

Marin County Storm Recovery Information Hotline: 415-473-5614

Marin County Environmental Health: 415-499-6907

Marin County Department of Public Works (road related): 415-499-7388 or 446-4421 (West Marin)

Marin County Flood Control: 415-499-6528

Marin County Planning Department, Building and Safety Division: 415-499-6550

Marin County Assessor's Office: 415-499-6553

Marin County Tax Collector's Office: 415-499-6133

Marin Municipal Water District, Public Information Office: 415-945-1421

Local area disaster-related inquires:

Belvedere	415-435-8907
Corte Madera	415-927-5050
Fairfax	415-453-1584
Larkspur	415-927-5110
Mill Valley	415-388-4033
Novato	415-899-8903
Ross	415-453-1453 x119
San Anselmo	415-258-4616 or 258-4600
San Rafael	415-485-3070
Sausalito	415-289-4176
Tiburon	415-789-7373

PG&E emergency: 1-800-743-5000; outage 1-800-743-5002

FINANCIAL ASSISTANCE

American Red Cross

Marin contact: 415-721-2372

Emergency assistance may be provided to meet immediate needs for shelter, clothing, food, public storage, permanent relocation costs (security deposit, 1st month's rent), and minor repairs necessary to make primary residence immediately habitable. Referrals are written as needed to secure assistance from various providers.

FEMA Disaster Assistance – NOT YET AVAILABLE

Those affected residents and business owners can begin the disaster application process by registering online at www.fema.gov or by **calling 1-800-621-FEMA (3362) or 1-800-462-7585 (TTY) for the hearing and speech impaired**. The toll-free telephone numbers are available from 8 a.m. to 6 p.m. (local time), seven days a week until further notice.

Public Assistance: General Assistance and CalWORKs

Contact: 415-473-3460

120 North Redwood Drive, San Rafael

West Marin: 100 6th St., Point Reyes Station

Provides cash assistance benefits and employment services to qualifying households.

Emergency Family Needs Fund

Assistance is provided in the areas of rent, rental deposits, car repair, prescription drugs and eyeglasses and other emergencies of an immediate and short-term nature. Priority is given to families who are not eligible for other forms of financial assistance and for whom assistance will resolve their immediate financial crisis. Clients should access services through the agency closest to their current residence:

Marin County Department of Health and Human Services

Ritter Center: 415-457-8182, 16 Ritter St, San Rafael

Canal Community Alliance: 415-454-2640, 91 Larkspur Street, San Rafael

Women Helping All People: 415-332-1703, 79 Cole Drive, Suite 5, Marin City

Adopt-a-Family: 415-456-7805, 1930 Fourth Street, San Rafael

West Marin Community Resource Center: 415-663-8361, 60 Fourth Street, Point Reyes Station

PROPERTY TAX RELIEF

Marin County Assessor's Office

Contact: 415-499-6553

Property tax relief may be available to individuals and business that have suffered \$10,000 or more in damage from the recent storms. Claim forms and additional information are available through the County Assessor's Office and through their website at <http://www.co.marin.ca.us/depts/AR/Main/Formindex.cfm#Calamityform.pdf>.

FOOD

Public Assistance: Food Stamps

Contact: 415-473-3460

120 North Redwood Drive, San Rafael

West Marin: 100 6th St., Point Reyes Station

Food Stamps: Provides Food Stamps for qualifying individuals and households.

Marin Community Food Bank

Clients can access free groceries through emergency food pantries at various locations:

Canal Community Alliance: 415-454-2640, 91 Larkspur Street, San Rafael

Novato Human Needs Center: 415-897-4147, 1907 Novato Blvd, Novato

Ritter Center: 415-457-8182, 16 Ritter St, San Rafael

Southern Marin Pantry at St. Andrew Presbyterian Church: 415-332-1011, 101 Donahue, Marin City

The Salvation Army: 415-459-4520, 351 Mission Street, San Rafael

San Geronimo Valley Community Center: 415-488-8888, 6350 Sir Francis Drake Blvd., San Geronimo

West Marin Community Resource Center: 415-663-836, 60 Fourth Street, Point Reyes Station

CLOTHING & FURNITURE

Salvation Army

351 Mission Street, San Rafael, 415-459-4520

General walk-in assistance is available utilizing vouchers to the thrift store that can be applied to clothing, furniture, backpacks for children, & access to the food pantry. Housing assistance may be available as described below.

Referrals can be made as needed to secure assistance from various providers.

HOUSING

Marin County Mediation Services

Contact: 415-499-7454

30 North San Pedro Road #170, San Rafael

Provides landlord-tenant information at no cost and dispute resolution on a sliding scale to Marin residents.

Marin Housing Authority

Contact: 415-491-2525

4020 Civic Center Drive (Uphill near 4040 Civic Center Drive) San Rafael

Provides housing referrals to low and moderate income families and elders. Referrals are made to private properties as well as designated affordable housing in Marin. Individuals meeting eligibility guidelines for public housing and Section 8 housing may be accepted to the waitlist for housing under a displaced housing preference.

American Red Cross

Marin Family Services contact: 415-721-2372

Short-term hotel accommodation can be provided to meet immediate shelter needs of flood victims. Referrals are written as needed to secure assistance from various providers.

Salvation Army

351 Mission Street, San Rafael, 415-459-4520

With a written referral from the Red Cross, the Salvation Army may provide up to 5 nights of shelter to those clients who have exhausted Red Cross housing assistance.

HEALTH INFORMATION & ASSISTANCE**Environmental Health**

Contact: 415-499-6907

Responds to issues related to mold and refuse handling. Inspects food facilities, multi-unit housing, and responds to public complaints and concerns.

Public Health

Contact: 415-473-7805

Responds to health related concerns and communicable disease inquiries.

Public Assistance: Medi-Cal and CMSP

Contact: 415-473-3460

120 North Redwood Drive, San Rafael

West Marin: 100 6th St., Point Reyes Station

Medi-Cal: Provides Health Insurance to qualifying individuals and families.

COUNSELING

Community Mental Health Psychiatric Emergency Services: 415-499-6666

Marin Suicide Prevention Crisis Line: 499-1100

American Red Cross

Marin contact: 415-721-2372

Mental health services are available for those affected by the disaster.

Family Service Agency of Marin

Contact: 415-491-5700

555 Northgate Dr, San Rafael

Offers counseling related to recent floods as well as family and children's individual counseling for families regarding: alcoholism and substance abuse, sexual abuse prevention, Childhood trauma program. Sliding scale fees.

Catholic Charities of Marin

Contact: 415-499-1470

179 Los Ranchitos Rd., San Rafael

Non-profit organization offering counseling, psychiatric services, Asian Advocacy, Senior Case Management, Transitional Housing and assistance with immigration.

Community Institute for Psychotherapy

Contact: 415-459-5999

1330 Lincoln Ave, Suite 201, San Rafael

Non-profit agency offering short and long-term outpatient psychotherapy on a sliding scale fee basis to adults, children, families and couples who would otherwise be unable to afford such services.

EMPLOYMENT SERVICES**Marin Employment Connection (MEC)**

Contact: 415-473-3300

120 North Redwood Drive, San Rafael

Provides a full range of job search services.

February 8, 2006